



MARIN COUNTY SAFE DRUG DISPOSAL DRUG STEWARDSHIP PLAN

**DECEMBER 22, 2021
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I. Introduction

Inmar submits this Stewardship Plan (“Plan”) for all Unwanted Covered Drugs, regardless of who produced them, in compliance with the Marin County Safe Drug Disposal Ordinance, Marin County Code Chapter 7.90.010 – 7.90.160, unless otherwise excused from this requirement by the Department. All capitalized terms not otherwise defined shall have the same meaning as in Marin County Code Chapter 7.90.

Inmar’s Plan provides a comprehensive Product Stewardship Program that includes compliant Unwanted Product Collection Methods, supported by outreach and education programs to increase County Residents’ awareness and participation. The Plan will provide safe, secure, and convenient access on an ongoing basis for County Residents and is funded by participating Covered Providers. The Program will also deliver reporting on collection metrics and the results of consumer education and outreach campaigns.

Inmar’s Stewardship Plan complies with the Marin County Safe Drug Disposal Ordinance, Marin County Code Chapter 7.90.010 – 7.90.160. Key highlights of the Plan include:

- **Collection System**
 - **Drop-Off Site Services:** Turn-key program with DEA- and DOT-compliant processes and materials
 - **Mail-Back System:** Available at Standard Mail-Back Distribution Sites, or by request via Program website or toll-free telephone number
- **Education & Outreach:** Strategic deployment of Inmar’s media assets and expertise, as well as far-reaching retail Pharmacy relationships, to drive program awareness and participation
- **Annual Reporting:** Insight into required collection and outreach metrics.

II. Definitions

The following is a list of definitions for terms used other than those defined in the Ordinance:

- **Authorized Collector** means the operator of a Drop-Off Site.
- **Auto-Injector Mail-Back Package** means a pre-paid, pre-addressed, FDA-cleared sharps container and outer shipment package for the collection and disposal of pre-filled injector products.
- **Carrier** means the common carrier used to transport Unwanted Covered Drugs.
- **Container** means the cardboard box which both supports the Inner Liner inside the Kiosk during medicine collection and becomes the outer shipping Package when the Inner Liner is full and/or removed from the Kiosk.
- **Drop-Off Site** means a location which hosts an Inmar Kiosk for the collection of Covered Drugs and is operated by an entity which has registered with the DEA as an Authorized Collector of Controlled substances under 21 CFR §1317.
- **Collection Method** means one of the two Collection types (Kiosk, Mail-Back) authorized for collection and disposal of home-generated Controlled substances by the DEA under 21 CFR §1317.
- **DEA** means the U.S. Drug Enforcement Administration.
- **DEA Rule** means the DEA Final Rule, “Disposal of Controlled Substances,” 79 Fed. Reg. 53520 et seq. adopted on September 9, 2014 and codified at 21 CFR §1317.
- **DOT** means the U.S. Department of Transportation.
- **Inhaler Mail-Back Envelope (Envelopes)** means a pre-paid, pre-addressed envelope for the collection and disposal of inhalers.
- **Inner Liner** means the liner placed inside the Container which meets the requirements of 21 CFR §1317.60.
- **Kiosk** means a metal receptacle into which County Residents deposit Unwanted Covered Drugs and which meets the requirements of 21 CFR §1317.
- **Law Enforcement Agency or LEA** is a Federal, State, tribal, or local law enforcement office or agency.

- **Liner Kit** is a set of three (3) pre-labeled and pre-paid cardboard box Containers, liquid barriers, and serialized, puncture-resistant Inner Liners.
- **Mail-Back System** means a Collection Method in which County Residents return Unwanted Covered Drugs utilizing prepaid and pre-addressed Mail-Back Envelopes or Packages.
- **Mailer** is Inmar's generic term used to refer to all pre-paid, pre-addressed Standard and Inhaler Mail-Back Envelopes and Auto-Injector Mail-Back Packages.
- **Service Provider** means a contracted vendor used to transport, process, and/or dispose of Unwanted Covered Drugs collected through the Stewardship Program.
- **Standard Mail-Back Distribution Site** means a location at which County Residents may obtain one or more Standard Mail-Back Envelopes at no charge and which is provided by Inmar.
- **Standard Mail-Back Envelope** (Envelopes) means a prepaid and pre-addressed Mail-Back Envelope for the collection and disposal of all Unwanted Covered Drugs except for those dispensed in an inhaler or sharp

III. Contact Information

A. A list of Plan Participants with contact information will be provided to the Department annually.

B. Inmar's Plan Liaison:

Inmar Intelligence
Adam Grant
Senior Manager, Consumer Drug Take Back Solutions
1 West Fourth Street, Suite 500
Winston Salem, NC 27101
Email: adam.grant@inmar.com

IV. Collection Components

Pursuant to Marin County Code Chapter 7.90.080(B) and 7.90.050(B), Inmar will continue operations of a system of Drop-Off Sites and reach out to retail pharmacies, law enforcement agencies, and other Collectors authorized under DEA 21 CFR §1317.40 to serve as potential Drop-Off Sites as necessary to ensure equitable and reasonably convenient access to County Residents. Pursuant to Marin County Code §7.90.080(B)(1), the Plan will continue to work toward maintaining a network of Drop-Off Sites sufficient to meet the County's convenience standard, including the ordinance's expectation of broad geographic access across Marin.

Appendix A includes a list of confirmed Drop-Off Sites.

To supplement service in any underserved area of the County where Kiosks can not be installed and ensure best possible access for County Residents, Inmar will establish Standard Mail-Back Distribution Sites. Inmar will continue collaborating with community organizations and County partners to identify underserved areas and inform placement of Kiosks and Standard Mail-Back Distribution Sites.

Appendix B includes a list of confirmed Standard Mail-Back Distribution Sites.

The Collection Methods used in public health facilities in Marin County will align with those provided to retail sale facilities, as outlined in Section IV. This includes Drop-Off Sites and a Mail-Back System, in accordance with Marin County Code Chapter 7.90.

Per Marin County Code Chapter 7.90, Inmar will make one or both of the following Collection Methods available to each retailer or provider:

A. On-Site Collection System - Drop-Off Sites

Inmar will provide Kiosks for the collection of Unwanted Covered Drugs within the retailer or provider establishment. The Kiosks shall meet applicable state and federal standards for safe disposal of Unwanted Covered Drugs.

Kiosk Specifications and Design

Inmar's Kiosks are made in the USA and designed to be safe and secure as required. Produced from 16-gauge cold-rolled steel, and with an easy-to-use, Americans with Disabilities Act (ADA)-compliant drop-box design, County Residents can easily drop Unwanted Covered Drugs through the drop door and into the shippable container and inner liner inside. The Kiosk is a 275lb-rated box with a 6-mil, DEA-compliant Inner Liner.

The Kiosk meets standard security requirements. The top of the Kiosk is sloped, limiting the ability to stack items on top. In addition, the drop slot features an extended metal drop door that lowers into the Kiosk to detect when product capacity is reached. When the drop door encounters resistance within the Kiosk, it is an indication that it is time to change the Container. This manual capacity indicator eliminates the need to change batteries and/or sacrifice the location of the Kiosk to be proximate to an electrical outlet. Lastly, the Kiosk access door is reversible to allow for convenient placement in any appropriate location in the retail sale facility.

Per DEA requirements, the Kiosk must be installed in the line of sight of Pharmacy or DEA registrant employees and bolted to the floor or a permanent fixture. The Inmar Kiosk has pre-drilled holes in the bottom for easier installation. It also features a 4-point locking system with steel projections in two center locations and the top and bottom of the door that are activated when locked for strengthened security. Top and bottom deadbolt locations are hidden from the outside to prevent break-ins. The Inmar Kiosk will have signage that communicates what is and is not allowed to be placed inside. See *Appendix C: Kiosk Signage* for examples of signage.

Inmar's Kiosk is sent to the Authorized Collector along with enough supplies for 3 returns. Supplies include:

- Pre-addressed, pre-paid serialized Container
- Serialized Inner Liners to protect against puncture and provide a liquid barrier
- Easy-to-use zip ties to seal Inner Liner compliantly
- Absorbent pad for placement in the bottom of the Inner Liner bag

Standard Self-Service Returns

For the safe on-site removal of contents from Kiosks, Inmar abides by the DEA regulations in 21 CFR §1300 et al., Inmar will train Authorized Collectors to service the Containers on their own to allow for expedited servicing as they desire.

Inmar will provide Authorized Collectors with training materials including step-by-step instructions for tracking, sealing, shipping, and replacing Containers. Training materials also include instructions for the scheduling of Kiosk maintenance as necessary. The process for the Authorized Collector once a Kiosk is installed is as follows:

- The Authorized Collector receives the Liner Kit
- The Authorized Collector team (consisting of 2 Authorized Collector employees) constructs the Container with Inner Liner, and inserts and securely locks the Kiosk
- The Authorized Collector team unlocks the receptacle drop-door to enable consumer use
- Installation date of Inner Liner is documented and witnessed-by on tracking forms
- Once Kiosk is full, Authorized Collector employees will jointly open Kiosk

- Container and Inner Liner is removed and documented on tracking forms
- Container is to be packaged (Inner Liner is zip tied, outer box is taped) in compliance with all DOT Regulations
- The sealed Inner Liner will not be opened, x-rayed, analyzed, or otherwise penetrated
- Replacement Container and Inner Liner is constructed, inserted, secured into Kiosk and documented on the tracking form
- Authorized Collector employees contact Carrier for pickup of Container to ship to authorized Service Provider for destruction
- If the Container (and Inner Liner) must be shipped at a later time (shipment cannot take place at time of service), storage of the Container must comply with the requirements set forth in 21 CFR §1317.75-§1317.80
- Inspect Kiosk to ensure proper operation
- Should maintenance be necessary, refer to Training Materials provided to request service as required
- Kiosk Containers will be sent via Carrier to the Service Provider

As part of the self-service option for Kiosk servicing, the Authorized Collector will be responsible for packaging the Container and Inner Liner for shipment and contacting the Carrier for pickup via the Carrier phone number or website.

Examples of training materials can be found in Appendix F.

Auto-Replenishment of Kiosk Supplies

Supplies used to collect and transport Unwanted Covered Drugs are provided in automatically-replenished Liner Kits of three. Each Liner Kit includes: pre-labeled, pre-addressed and prepaid cardboard box Containers, liquid barriers and serialized, puncture-resistant Inner Liners.

Auto replenishment reduces the amount of inventory maintained at the Drop-Off Site while maintaining sufficient supplies to keep the Kiosk continuously operable.

B. Covered Drug Mail-Back System

Both the Standard Mail-Back Envelopes and Inhaler Mail-Back envelopes meet DEA Rule requirements under § 1317.70(c), specifically:

- Pre-addressed, postage paid
- Nondescript, and do not indicate what may be inside
- Waterproof, tamper-evident, tear-resistant, and sealable
- Contain a unique ID number that allows for tracking
- No personally-identifiable information will be required
- Include instructions on what can and can not be accepted in the envelope

Mailer instructions for County Residents are provided in *Appendix D.*

Mails are distributed free-of-charge to County Residents via the following mechanisms:

- At Standard Mail-Back Distribution Sites
 - Standard Mail-Back Envelopes will be provided to Standard Mail-Back Distribution Sites. Once a location has been accepted as a Standard Mail-Back Distribution Site, Inmar will send a predetermined number of prepaid, pre-addressed Standard Mail-Back Envelopes to that location as part of their Mail-Back Starter Kit. Standard Mail-Back Envelopes will accept all Unwanted Covered Drugs. Inmar will track the unique identifier for all Standard Mail-Back Envelopes sent to each location and will include instructions for Standard

Mail-Back Distribution Sites to order additional envelopes when needed.

- Website and Toll-Free Number
 - Additionally, all Mailers are available directly from Inmar via the Program website and toll-free telephone number. County Residents are able to request up to three (3) Standard and/or Inhaler envelopes at a time through the Program website and toll-free phone number.

C. Auto-Injector Mail-Back System

The Auto-Injector Mail-Back Packages include:

- Pre-addressed, postage paid Mail-Back packaging
- Red, puncture-resistant FDA-cleared sharps containers
- Contain a unique ID number that allows for tracking
- No personally-identifiable information will be required
- Include instructions on what can and can not be accepted in the package

Mailer instructions for County Residents are provided in *Appendix D*.

Auto-Injector Mail-Back Packages are distributed free-of-charge to County Residents via the Program Website and Toll-Free Number. County Residents may order Auto-Injector Mail-Back Packages from either Inmar's Website or by calling Inmar's Toll-Free number. County Residents will be able to request up to three (3) Auto-Injector Mail-Back Packages at a time. Auto-Injector Mail-Back Packages are shipped directly to the County Resident's requested address. County Residents determine the quantity of Auto-Injector Mail-Back Packages adequate for their needs.

D. Mailer Tracking

All Mailers will have a unique, serialized identification number. Once the Mailer arrives at the destruction facility, the serial number, among other information, will be noted before final disposition. Please see Section V for additional information as to what information is retained for reporting purposes.

Mailers distributed directly to County Residents via the Program website or toll-free phone number requests will be tracked by Inmar when sent to Residents and tracked at the destruction facility when they are returned.

E. Law Enforcement Support

In accordance with Ordinance Marin County Code Chapter 7.90, Inmar will support any Law Enforcement Agencies in Marin County that have, or later agree to participate in Inmar's Program, including the provision of a Kiosk with appropriate accessories and signage, an ability to accept controlled substances and other Covered drugs, and technical support.

DEA § 1317.75(c) prohibits handling substances after they have been deposited into a Kiosk. As such, the Kiosk Inner Liners are not opened nor are their contents separated or sorted.

V. Transportation & Disposal

Pursuant to Ordinance Marin County Code Chapter 7.90, Inmar complies with all local, State, and Federal laws and regulations applicable to its operations, including laws and regulations governing the treatment and disposal of Unwanted Covered Drugs.

Kiosk Containers will be sent from the Authorized Collector via Carrier to Inmar's Service Provider. All Mailers will be sent from the County Resident via Carrier to Inmar's Service Providers. The Service Provider will record the following information upon receipt of every individual Container and Mailer:

- Date received
- Serialized barcode label information
- Carrier Tracking Information
- Weight
- Manifest number (if applicable).

Inmar's Service Providers operate in full compliance with DEA § 1317.75(c) which prohibits handling substances after they have been deposited into a Kiosk.

The below list of vendors and disposal sites below has been updated per Marin County Environmental Health Services' April 23, 2026 approval to Inmar's March 3, 2026 and March 26, 2026 substantive change requests.

Company Name	Contact Information	Registration Information	Service Provided
123 Compliant Logistics, LLC 2626 N 29th Ave Phoenix, AZ 85009	602-612-4140	DEA Reverse Distributor - Collector: R90571364	DEA Reverse Distributor
123 Compliant Logistics, LLC 7106 W Will D Alton Ln, Ste 104 Spokane, WA 99224	602-612-4140	DEA Reverse Distributor - Collector: R90659942	DEA Reverse Distributor
Bridgeway-Pinellas County Solid Waste Disposal Complex 3095 114th Avenue N. St Petersburg, FL 33716	727-464-7500	EPA ID: FLT020070959	Waste-to-energy Incinerator - All Unwanted Covered Drugs
Broward County WTE 4400 South State Road 7 Fort Lauderdale, FL 33314	954-581-6606	EPA ID: FLR000169292	Waste-to-energy Incinerator - All Unwanted Covered Drugs
Clean Harbors Aragonite 11600N. Aptus Rd. Aragonite, UT 94029	435-884-8100	EPA ID: UTD981552177	Hazardous Waste Incinerator - All Unwanted Covered Drugs
Ross Incineration Services 36790 Giles Road Grafton, OH 44044	440-748-5800	EPA ID: OHD048415665 Title V Permit #: P0108010	Hazardous Waste Incinerator - All Unwanted Covered Drugs
City of Spokane WTW & Recycling Disposal Site 2900 S. Geiger Blvd Spokane, WA, 99224	509-625-6514	EPA ID: WAR000000463 Title V Permit #: AOP-3	Waste-to-energy Incinerator - All Unwanted Covered Drugs

Barron County Waste to Energy and Recycling Facility 585 10 1/2 Ave Almena, Wisconsin, 54805	715-637-6890	EPA ID: WID981801319 Title V Permit #: 60304904A-P21	Waste-to-energy Incinerator - All Unwanted Covered Drugs
Reworld Solutions LLC 2515 S Holt Rd, Suite 200 Indianapolis, IN 46241	317-315-8117	DEA RD: RC0561628 USPS-040A19	DEA Reverse Distributor
Indianapolis Resource Recovery Facility 2320 South Harding Street, Indianapolis IN 46221	317-378-8723	EPA ID: IND984882365 Title V Permit #: T097-40864-00123	Waste Incinerator
Reworld Huntsville, Inc 5251 Triana Blvd SW Huntsville, AL 35805	256-882-1019	EPA ID: AL0000266726 Title V Permit #: 709-1104	Auto-Injector Wastes
American RX Group, LLC 1010 Summit Avenue N Sauk Rapids, MN 56379	832-857-9077	N/A	Transport logistics
TransChem Environmental 542 East 27th Street Tucson, AZ 85713	520-829-5651	DOT Registration: 052119550060B HazMat Safety Permit: US-1341480-AZ-HMSP	Hazardous Waste Transporter
Schneider National Trucking 3101 SOUTH PACKERLAND DRIVE GREEN BAY, WI 54313	800-333-7400	DOT ID: 121058 Hazmat Reg #: 052421550207DF	Transporter
Saia Freight 11465 Johns Creek Parkway Suite 400, Johns Creek, GA 30097	(800) 558-6767	DOT ID: 264184 Hazmat Reg #: 060922550094EG	Transporter
FedEx	847-346-6292	FedEx Express DOT ID # - 86876 FedEx Ground DOT ID # - 265752	Transporter
USPS	919-501-9394	N/A	Transporter

VI. Policies & Procedures

Inmar, Authorized Collectors, and Service Providers will specifically be required to comply with the Controlled Substances Act, 21 USC §801-971 and 21 CFR §1317; United States Department of Transportation Hazardous Materials Regulation, 49 CFR parts 100-185; and the Marin County Safe Drug Disposal Ordinance, Marin County Code Chapter 7.90.010 – 7.90.160.

The DEA Rule defines Authorized Collectors as Law Enforcement Agencies and additionally as retail pharmacies, reverse distributors, hospitals or clinics with onsite pharmacies, and certain other entities that are registered with DEA as an Authorized Collector.

Inmar has established standard operating procedures that require Authorized Collectors to adhere to these standards. Any Authorized Collector agreements specifically require their compliance ensuring their commitment to

compliant operation of the Kiosks and shipping of contents in compliance with the DEA regulations. A refusal to sign the agreement or comply with the DEA regulations would be a reason why a Drop-Off Site would be excluded from Inmar's Plan.

Documentation and Tracking Procedures

Pursuant to Marin County Code Chapter 7.90, the below section outlines the Plan's management practices, policies, and procedures. Containers and Inner Liners will have a serialized identification number to enable tracking at all stages of the return process.

Tracking is documented as evidenced by the Inmar serialization tracking form. This form must be completed and witnessed by two employees of the Authorized Collector. The purpose of this form is to document the use of the serialized Inner Liner throughout the collection process and to help the Authorized Collector meet DEA record-keeping requirements. Inmar will require each Authorized Collector to understand and comply with all Federal, State, and local regulatory requirements pertaining to Unwanted Covered Drugs applicable at the Authorized Drop-Off Sites.

The serial numbers, date acquired, and signature of an employee of the Authorized Collector must be completed upon receipt of the Container and Inner Liner. The date installed is to be completed by two employees of the Authorized Collector with their names and signatures. The date the Container and Inner Liner are removed from the Kiosk is also to be noted with names and signatures. Finally, the date the Container and Inner Liner are shipped is noted with authorized names and signatures.

Authorized Collectors must maintain a copy of the completed form, a copy of the Carrier tracking information, and other records as applicable, on file at the Authorized Drop-Off Sites for at least two years.

Transport Procedures

The Authorized Collector will properly seal, store securely, and arrange for pickup of the sealed Inner Liner and its contents from the registered location in a manner consistent with DEA regulations. The Container will include a pre-addressed and prepaid shipping label. The Carrier representative will take possession of the Container and deliver the Container and Inner Liner to Inmar's Service Provider.

Unwanted Covered Drug Disposal Procedures

Unwanted Covered Drugs collected through Drop-Off Sites are secured within Inner Liners placed inside approved Containers designed for the safe storage and transport of collected materials. Each Container and Inner Liner is uniquely serialized to enable tracking throughout the return and disposal process. Upon receipt at the authorized destruction facility, the serialized Container and Inner Liner are documented prior to final disposition, which allows Inmar to verify proper destruction and report the number of Containers and Inner Liners distributed and returned by each Drop-Off Site, as required by Marin County Code Chapter 7.90.

Auto-Injector Disposal Procedures

Auto-Injector Mail-Back Packages include FDA-cleared, rigid, puncture-resistant sharps containers with sealable lids designed for the safe collection, storage, and transport of pre-filled injector products. Each Auto-Injector Mail-Back Package is uniquely serialized to enable tracking throughout the return and disposal process. Upon receipt at the authorized destruction facility, the serialized package is documented prior to final disposition to support accountability and confirmation of proper destruction.

VII. Public Education & Outreach

Inmar will execute a comprehensive and measurable public engagement and outreach strategy to drive program awareness and maximize participation as required by Marin County Code Chapter 7.90.100. Inmar's strategy is

designed to ensure that where and how to return Unwanted Covered Drugs is widely understood by County Residents, pharmacists, veterinarians, retailers of Unwanted Covered Drugs and health care practitioners.

Pursuant to Marin County Code Chapter 7.90.100, the individual components of Inmar's public outreach strategy are detailed below. Across all tactics, key messages will include, but not be limited to, the following:

- Promote safe storage and disposal of all drugs, wanted or unwanted, by County Residents in their homes
- Discourage stockpiling and storage of Unwanted Covered Drugs in the home
- Describe where and how to return Unwanted Covered Drugs
- Discourage improper disposal of drugs (e.g., flushing or solid waste collection)

A. Education Materials

Inmar will develop educational and outreach materials for dissemination to interested parties including County Residents, pharmacists, veterinarians, retailers, and health care facilities upon request and at no charge. Materials will be available in English and Spanish, and include explanatory graphics to aid in comprehension.

These materials will:

- Provide instruction on how to safely store Unwanted Covered Drugs at home
- Inform of the risks of disposing of Unwanted Covered Drugs in inappropriate waste streams (e.g., solid waste collection, sewer, or septic systems)
- Outline how to participate in the Program for safe disposal of Unwanted Covered Drugs

Please see *Appendix G* for educational & sample promotional materials.

Kiosk Signage

The Kiosks themselves will be readily-recognizable. Each Kiosk is adorned with clear graphical instructions for proper use, which will be provided in English and Spanish. Each Kiosk will display a common mark sticker showing it is participating in the Marin County Drug Takeback Program.

Please see *Appendix C* for an image of a sample Kiosk and signage.

B. Website and Toll-Free Phone Number

Website

Inmar will provide a mobile-optimized website, which will publicize collection options and educate interested parties. Specifically, the website will:

- Allow County Residents to find the nearest Drop-Off Sites and Standard Mail-Back Distribution Sites via a list of locations on an interactive map. The website will be updated routinely to ensure accuracy.
- Allow interested parties to request prepaid Mailers
- Include education and outreach materials promoting safe storage of Unwanted Covered Drugs

Retailers or pharmacies interested in participating in the Program will be able to request more information through the website.

Please see *Appendix H* for images of the website interface and functionality.

Toll-Free Phone Number

Inmar will operate a multi-lingual, live operator toll-free call center that interested parties can call to learn more about the Program, nearby disposal options, and best practices for disposal of Unwanted Covered Drugs. Callers will be validated by zip code for applicable offerings. County Residents will also be able to request information about the nearest Drop-Off Sites or Standard Mail-Back Distribution Site, or request that prepaid Mailers are sent to them.

C. Promotional Outreach Activities

Inmar can utilize a combination of different marketing tactics to educate County Residents on safe disposal of Unwanted Covered Drugs. Outreach activities can include, but are not limited to, traditional media tactics such as newspaper, radio or direct mail, social media marketing, targeted media and programmatic advertising. Outreach activities will be scheduled throughout the Program year.

D. Biennial Survey

Inmar will administer a biennial survey to Marin County Residents and healthcare professionals, such as pharmacists, veterinarians, and health professionals, to help evaluate awareness of the Stewardship Plan and the perceived convenience and usability of available collection methods. The survey will also assess general understanding of safe medication practices and the risks associated with improper storage or disposal of Unwanted Covered Drugs. In accordance with Marin County Code §7.90.100(A)(4), draft survey questions will be submitted to the Department for review at least 30 days before the survey is initiated. Upon completion, survey results will be reported to the Department. All respondent information will be handled in a manner that protects privacy. Inmar will coordinate survey-related activities with any other approved Plan Operators to support a consistent and unified approach.

E. Additional Promotional Considerations

Authorized Collector Marketing Support

To drive awareness and participation at a local level, Inmar will provide individual Authorized Collectors with a variety of marketing assets including in-store signage, social media content kits, press release templates, a radio ad script, and scripts for Pharmacy Employees to let County Residents know that they can safely dispose of their Unwanted Product at that location. Authorized Collectors will be able to request additional marketing materials through the toll-free number.

VIII. Goals

Per Marin County Code Chapter 7.90.050(G), Inmar's Stewardship Plan is intended to maintain and continually refine a convenient, equitable, and compliant system for the safe collection and disposal of Unwanted Covered Drugs in Marin County. The Program is currently operating with established collection, Mail-Back, and outreach components in place. Ongoing efforts focus on sustaining reliable operations, supporting participating Authorized Collectors, and ensuring that disposal options remain accessible to County Residents. As part of routine program management, Inmar may periodically evaluate system performance and service availability and consider adjustments—such as adding or modifying Drop-Off Sites or Standard Mail-Back Distribution Sites, refining servicing practices, or coordinating with community partners and other approved Plan Operators—to support continued compliance and efficient coverage.

Public education and outreach activities will continue throughout the life of the Program. Inmar will maintain core communication resources, including the Program website, educational materials, and call-center support, and will periodically assess the effectiveness of outreach efforts. Consistent with the Ordinance, the Program will participate in the biennial survey process to help assess public awareness, identify potential barriers to participation, and inform

future refinements to education and outreach strategies. Overall, the Program's goals emphasize maintaining effective operations, making incremental improvements where appropriate, and continuing collaboration with the County and other Plan Operators to support a consistent and effective drug take-back system in Marin County.

IX. Fair & Reasonable Allocation of Cost

Inmar's Plan includes multiple producers who share the cost of implementation. Inmar represents producers in Marin County as well as the remainder of the United States where regulations require stewardship oversight. As such, each producer pays a fee for services performed by Inmar. This fee is based on several factors including market share of Unwanted Covered Drugs sold throughout the County. Retailers and County Residents will not incur any costs for participation in the Program.

X. Additional Plan Considerations

Under DEA regulations (21 CFR §1317.75(c)), Inner Liners and returned Mailers may not be opened, sorted, or otherwise penetrated after collection. As a result, packaging mixed with Unwanted Covered Drugs cannot be separated for recycling once deposited into a Kiosk or Mailer. While this regulatory requirement limits post-collection recycling opportunities, Inmar continues to encourage County Residents to remove and recycle eligible packaging materials at home whenever feasible and safe to do so. Inmar also remains committed to environmental stewardship through broader organizational initiatives, including efforts within its reverse distribution and waste-to-energy partnerships that reduce waste and support resource recovery.

XI. Reporting

Pursuant to Marin County Code Chapter 7.90.110, Inmar will prepare and submit a written report to the Department annually. The report will include:

1. List of participating Producers in the Stewardship Program
2. Amount by weight of Covered Drugs collected, including the amount by weight from each collection method used
3. List of names and locations of Drop-Off sites
4. Number of Mailers provided for disabled and/or home-bound County Residents
5. Locations of Standard Mail-Back Distribution Sites
6. List of Collection Events including dates and locations
7. List of transporters and disposal facilities
8. Description of any safety or security problems occurring during collection, transportation, or disposal of Unwanted Covered Drugs during the reporting period. In response to any safety or security problems, the Stewardship Organization will show the changes implemented to alleviate any future problems and how it improved safety and security
9. Description of the public education, outreach, and evaluation activities implemented during the reporting period
10. Description of how collected packaging was recycled to the extent feasible, including the recycling facility or facilities used
11. Summary of the Stewardship Plan's goals, the degree of success in meeting those goals in the past year, and if any goals have not been met, what effort will be made to achieve the goals in the next reporting period
12. Summary of total expenditures of the Stewardship Plan during the reporting period

The annual report will be submitted to the Department on or before June 22 of each year, in accordance with Marin County Code Chapter 7.90.

APPENDICES

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Appendix A: Confirmed Drop-Off Sites

Drop-Off Site Name	Street	District
Safeway Pharmacy #2718	800 Redwood Hwy Frontage Rd, Ste 110, Mill Valley CA 94941	3
Safeway Pharmacy #2828	5720 Nave Dr, Novato CA 94949	5

Appendix B: Confirmed Standard Mail-Back Distribution Sites

Standard Mail-Back Distribution Site Name	Street Address	District
AlmaVia of San Rafael	515 Northgate Drive, San Rafael, CA 94903	1
Dominican University of California	50 Acacia Ave, San Rafael, CA 94901	1
Three Home Village 1	665 Rosal Way, San Rafael, CA 94903	1
Three Home Village 2	675 Rosal Way, San Rafael, CA 94903	1
Three Home Village 3	679 Rosal Way, San Rafael, CA 94903	1
North Marin Dental	630 Manuel T Freitas Pkwy, San Rafael, CA 94903	1
Lanphier Family Dental	908 E St, San Rafael, CA 94901	1
OD Free Marin	20 North San Pedro Rd. Ste 2020, San Rafael, CA 94903	1
East San Rafael Vet Clinic	820 D St, San Rafael, CA 94901	1
San Anselmo Animal Hospital	2060 4th St, San Rafael, CA 94901	1
Senior Helpers	777 Grand Ave Ste 101, San Rafael, CA 94901	1
Terra Linda Community Center	670 Del Ganado Road, San Rafael, CA 94901	1
Marinwood Market	155 Marinwood Ave #1521, San Rafael, CA 94903	1
Marinwood Community Center	775 Miller Creek Road, San Rafael, CA 94903	1
Safeway 932	350 Northgate One, San Rafael, CA 94903	1
Marin Fire Station 16	15 Barry Way, Greenbrae, CA 94904	2
Marin Fire Station 15	420 Magnolia Ave, Larkspur, CA 94939	2
Glara Yi DDS	1331 South Eliseo Dr, Greenbrae, CA 94904	2
First Med Marin	900 S Eliseo Dr Suite 202, Greenbrae, CA 94904	2
West Marin Pet Hospital	767 Center Blvd, Fairfax, CA 94930	2
San Rafael Animal Hospital	419 Irwin St, San Rafael, CA 94901	2
Ross Valley Medical Corp.	1000 S. Eliseo Drive Ste 204, Greenbrae, CA 94904	2
Golden Gate Pediatrics Mill Valley	61 Camino Alto Suite 105, Mill Valley, CA 94941	3
Marin City Clinic	100 Phillips Dr, Sausalito, CA 94965	3

Strawberry Village Dental Care	800 Redwood Highway Ste 613, Mill Valley, CA 94941	3
Sausalito Police Department	29 Caledonia St, Sausalito, CA 94965	3
Belvedere Police Department	450 San Rafael Avenue, Belvedere, CA 94920	3
Safeway 788	1 Camino Alto, Mill Valley, CA 94941	3
San Geronimo Valley Community Center	6350 Sir Francis Drake Blvd, San Geronimo, CA 94963	4
West Marin Community Services	11431 Hwy 1 Ste 10, Point Reyes Station, CA 94956	4
Marin Fire Station 14	342 Tamalpais Drive, Corte Madera, CA 94925	4
Marin Fire Station 13	5600 Paradise Drive, Corte Madera, CA 94925	4
Pickleweed Library	50 Canal Street, San Rafael, CA 94901	4
Larkspur Landing Optometry	500 Tamal Plaza Unit 503, Corte Madera, CA 94925	4
Twin Cities Vet Hospital	200 Nellen Ave Ste 101, Corte Madera, CA 94925	4
Redwood Pet Clinic	2104 Redwood Hwy, Greenbrae, CA 94904	4
San Rafael Community Center	618 B Street, San Rafael, CA 94901	4
Stinson Beach Market	101 Calle Del Mar, Stinson Beach, CA 94970	4
Albert J. Boro Community Ctr	50 Canal Street, San Rafael, CA 94901	4
Dillon Beach General Store	1 Beach Avenue, Dillon Beach, CA 94929	4
West Marin Pharmacy	11 Fourth St, Point Reyes Station, CA 94959	4
Sutter Bay Hospitals	180 Rowland Way, Novato, CA 94945	5
Margaret Todd Senior Center	1560 Hill Road, Novato, CA 94947	5
Marin Community Foundation	5 Hamilton Landing Suite 200, Novato, CA 94949	5
South Novato Animal Hospital	7077 Redwood Blvd, Novato, CA 94945	5
Costco Pharmacy #141	300 Vintage Way, Novato, CA 94945	5
Golden Gate Pharmacy	8 Digital Drive Ste 200, Novato, CA 94949	5

Appendix C: Kiosk Signage



Figure 1 - Sample Kiosk including Sample Signage

CONSUMER DRUG TAKE-BACK (PROGRAMA DE ELIMINACIÓN DE MEDICAMENTOS)



For more information, scan this QR code to visit medtakebackmarin.org or call (844) 482-5322

- 1 Pull to open drawer
Jale para abrir el cajón
- 2 Place medications inside
Coloque los medicamentos adentro
- 3 Close the drawer
Cierre el cajón

✓ ACCEPTED (ACEPTADOS)

Unused or expired prescription medication
(Including Schedule II-V controlled substances)
Medicamentos con receta no consumidos o vencidos (incluidas las sustancias controladas de clasificación II a V)

Unused or expired over-the-counter medication
Medicamentos de venta libre, no consumidos o vencidos

✗ NOT ACCEPTED (NO ACEPTADOS)



Thermometers
Termómetros



Needles
Agujas



Aerosol Cans
Latas de aerosoles

Illegal drugs
Drogas ilegales

Sharps
Los Objetos Punzocortantes

Figure 2 - Kiosk Signage



ACCEPTED

MEDICATIONS IN ANY DOSAGE FORM, EXCEPT FOR THOSE LISTED BELOW, IN THEIR ORIGINAL CONTAINER OR SEALED BAG.



NOT ACCEPTED

HERBAL REMEDIES, VITAMINS, SUPPLEMENTS, COSMETICS, OTHER PERSONAL CARE PRODUCTS, MEDICAL DEVICES, BATTERIES, MERCURY-CONTAINING THERMOMETERS, SHARPS, AND ILLICIT-DRUGS.

Figure 3 - Kiosk Signage - Chute Door



SAFE DRUG DISPOSAL

*ELIMINACIÓN SEGURA
DE MEDICAMENTOS*

**RETURN YOUR UNUSED
PRESCRIPTION MEDICATIONS HERE**

*DEPOSITE AQUÍ SUS MEDICAMENTOS
RECETADOS NO UTILIZADOS*

HELP PROTECT YOUR FAMILY, YOUR COMMUNITY AND OUR WATER SUPPLY

AYUDE A PROTEGER A SU FAMILIA, A SU COMUNIDAD Y A NUESTRO SUMINISTRO DE AGUA



Figure 4 - Kiosk Signage



Figure 5 - Common Mark Sticker used for single website and Kiosk Signage

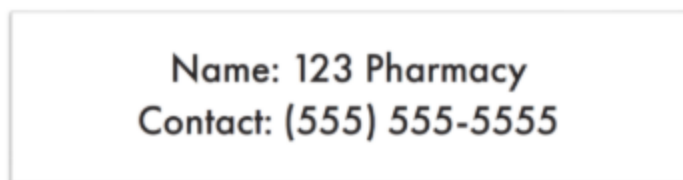


Figure 6: Required Board of Pharmacy Sticker

Appendix D: Mailer Instructions

MAIL-BACK PACKAGE IS FOR

**UNWANTED
OR EXPIRED
MEDICATIONS**

ACCEPTED

Medications in any dosage form, except those listed below, in their original container or sealed bag.*

*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.



NOT ACCEPTED

Herbal remedies, vitamins, supplements, cosmetics, other personal care products, inhalers, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.





*Inmar Rx Solutions is the service provider for The Drug Takeback Solutions Foundation



To find this material in additional languages, scan this QR code.

Figure 1: Mail-Back Inserts for Covered Drugs. Note: This document is available in all Required Languages.

MAIL-BACK PACKAGE IS FOR **INHALERS**



ACCEPTED

Inhalers

NOT ACCEPTED

Unwanted medicines that are not inhalers, herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

Note: Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.



*Inmar Rx Solutions is the service provider for
The Drug Takeback Solutions Foundation



To find this material in additional
languages, scan this QR code.

Figure 2: Mail-Back Inserts for Inhalers. Note: This document is available in all Required Languages.

MAIL-BACK PACKAGE IS FOR PRE-LOADED PRODUCTS CONTAINING A SHARP AND AUTO-INJECTORS



ACCEPTED

Pre-loaded products containing a sharp and auto-injectors.

NOT ACCEPTED

Unwanted medicines that are not pre-loaded products containing a sharp or auto-injectors, inhalers, herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

Note: Injector Mail-Back Packages can only be used for pre-filled injector products and cannot accept other types of items.



*Inmar Rx Solutions is the service provider for
The Drug Takeback Solutions Foundation



To find this material in additional
languages, scan this QR code.

Figure 3: Mail-Back Inserts for Auto-Injectors. Note: This document is available in all Required Languages.

Appendix E: Standard Mail-Back Distribution Site Training Materials

Training material provided to Standard Mail-Back Distribution Sites includes:

1. Mail-Back Distributor Resources Page found [here](#). Note this page includes training videos as well as promotional materials.
2. Mail-Back Envelope Set-Up Instructions
3. Mail-Back Supply Tracking Sheet

Mail-Back Distributor Resources

Educational Materials



Mail-Back Envelope Set-Up Instructions

Each kit includes:

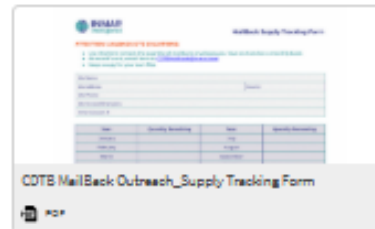
- ✓ 1 envelope (display label)
- ✓ 10 pre-addressed mail-back envelopes
- ✓ 1 envelope

Quick Steps to Start

1. Set up display label
2. Set up display label
3. Set up display label

Mail-Back Envelope Set-Up Instructions

PDF



CDTB MailBack Outreach_Supply Tracking Form

PDF

Videos



Mail-Back Provider Training Drug Take Back Program - D...

Video



Inmar Drug Disposal Mail-back Envelope Training Video

Video

Promotional Materials



HAVE UNWANTED MEDICATIONS AT HOME?

Mail-Back Consumer Flyer

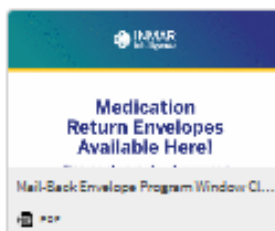
PDF



¿TIENE MEDICAMENTOS SOBANTES EN CASA?

Mail-Back Consumer Flyer (Spanish)

PDF



Medication Return Envelopes Available Here!

Mail-Back Envelope Program Window Cl...

PDF



[Additional Information about Consumer Drug Take-Back](#)

[Kiosk Collector Resources](#)

Figure 4: Mail-Back Distributor Resource Page. Note: This page includes videos on Mail-Back Envelope Training for providers. Videos include information on set up, re-ordering, distributor responsibilities and general information.



Mail-Back Envelope Set-Up Instructions

Each kit includes:

- ✓ Envelope Display Stand
- ✓ 50 Pre Addressed Mail-Back Envelopes
- ✓ Mail-Back Display Sign with Reorder Process Instructions

Quick Steps to Start

Set up is easy as 1-2-3:

1. Set up display stand
2. Insert envelopes
3. Place the kit on your counter

Reordering Procedure

Keep the reorder process instructions for future reference.

When you only have 15 or fewer envelopes left in your mail-back kit, it is time to reorder more envelopes. Each reorder will only include envelopes.

If the display stand is damaged, please reach out to us via the contact information [here](#) to request a new one.

USPS General Delivery:

Ultimate Users without an address can request USPS General Delivery through the website or by phone, choosing a post office where their mail-back will be delivered.

To reorder, you can do any of the following:

1. Visit: portal.americanrxgroup.com/inmar
2. Scan the QR code back of the display stand with a mobile device
3. Send an email to CDTBMailback@inmar.com

Questions?

Reach out at CDTBMailback@inmar.com or call (800) 350-0396 opt 5

Figure 5: Mail-Back Envelope Set-Up Instructions



MailBack Supply Tracking Form

ATTENTION MAILBACK SITE CHAMPIONS:

- Use this form to track the quantity of mailback envelopes you have on-hand on a monthly basis
- At month's end, email form to CDTBMailback@Inmar.com
- Keep a copy for your own files

Site Name:	
Site Address:	County:
Site Phone:	
Site Contact/Champion:	
Inmar Account #:	

Year:	Quantity Remaining	Year:	Quantity Remaining
January		July	
February		August	
March		September	
April		October	
May		November	
June		December	
Notes			

Figure 6: Mail-Back Supply Tracking Form

Appendix F: Authorized Collector Training Materials

Training material provided to Authorized Collectors includes:

1. Collector Resource Page: Instructions are all provided but can also be found [here](#).
2. Steps to Start Document
3. FAQ
4. Installation Instructions
5. Serialized Trackers
6. DEA Collector State Registration Requirements - California
7. Collection Container Visual Instructions



> Share



For California & Oregon Locations: Within thirty (30) days of the installation of your drug take-back receptacle, please register your receptacle with your state's Board of Pharmacy.

For New York BNE Class 3A Facilities: Please ensure that you obtain approval from the NY Department of Health – Bureau of Narcotics Enforcement (BNE) before utilizing the drug take-back receptacle for disposal.

For Georgia Locations: Pharmacies must complete the form titled "Notice Form for Authorized Collection" per Georgia's Board of Pharmacy Regulations using:
<https://gbp.georgia.gov/applications-and-forms>

Steps to Start

Inmar Consumer Drug Take B...

CDTB Steps to Start - Quick St...

CDTB FAQ Single Liner

Inmar Drug Disposal Collectio...

CDTB Receptacle Installation ...

SP20499 (1)

DEA Collector State Registrati...

Collector Cancellation Notific...

Expanded Serial Trackers

Law Enforcement - CDTB Inner Liner Serialization Tracki...

Long-Term Care Facility - CDTB Inner Liner Serialization ...

Retail Pharmacy - CDTB Inner Liner Serialization Trackin...

Visual Instructions

CDTB Visual Instructions

California - CDTB Visual Instru...

Santa Clara County - CDTB Vis...

Law Enforcement - CDTB Visu...

Long Term Care Facilities - CD...

**Additional Information About
Consumer Drug Take-Back**

Sharps Mail-Back Ordering Portal

Mail-Back Distributor Resources

Contact Us

take-back@inmar.com

1(800) 350-0396 opt 5

Figure(s) 1: Collector Resources Page. Note: This page includes a video of installing, removing, sealing, and packaging an inner liner, as well as the instructions on how to fill out the serialized tracking form.

GETTING STARTED

KIOSK

You will receive your Consumer Drug Take-Back kiosk and your supplies in separate shipments. After unpacking the Consumer Drug Take-Back kiosk, it must be installed according to the "Responsible Disposal Act" Rule which means it must be connected to a wall or the floor ensuring the kiosk is secure. Your kiosk will come pre-drilled in the bottom to make installation easier. Please see the installation instructions included in this email.

Your usage of the Inmar Consumer Drug Take-Back Program indicates your agreement to accept responsibility for following the Federal Guidelines, DEA's Final Rule, which implements the Secure and Responsible Drug Disposal Act of 2010 ("the Disposal Act").

SUPPLIES

After completing the proper installation of your Consumer Drug Take-Back kiosk, you should unpack your supplies.

Included are supplies to operate your Consumer Drug Take-Back program for 3 shipments. Upon Inmar's receipt of your second container (return) shipment, we will automatically send your next 3 shipment supply package so you will always have the necessary supplies on hand. Staged shipping of your supplies alleviates your need to store large supply quantities.

Each shipment contains 3 individually-packaged kits with unique components to each kit. DO NOT rearrange contents between kits.

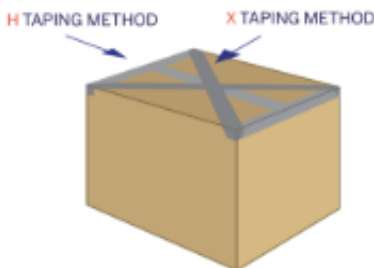
Each kit contains one of each of the following:

- Serialized Inner Liner
- Absorption pad
- Serialization Tracking Sheet (emailed separately)
- Black Zip Tie
- Set of instructions (Single Page)
- Numbered and pre-labeled cardboard box

It is important for you to document receipt of the serialized Inner Liners on your tracking form. To assist, Inmar has provided the Serialization Tracking sheet (Inner Liner Tracking Form). Maintain a copy of the completed Serialization Tracking Sheet in your files for at least 2 years (at the collector's registered location). Refer to 21 CFR § 1304.04(a).

CONSTRUCTING YOUR INNER CONTAINER

Construct 1 cardboard container applying an appropriate amount of tape to the bottom to ensure safe transportation. Seal the middle seam and both outside seams. Leave no untaped spaces along the seams and no less than 3 inches of tape overhang on each side. We recommend 2 strips of tape across the bottom seam and 2 strips of tape over the edge seams and 2 strips of tape across the bottom of the container placed diagonally. See illustration to right.



NOTE: All direct contact with the unsealed Consumer Drug Take-Back liner must be performed by two authorized individuals - See (21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75)

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CONSUMER DRUG TAKE-BACK



PREPARING YOUR CONTAINER FOR USAGE

1. Place Serialized Inner Liner into the box and fold excess material at top over box flaps. Leave Black Zip Tie taped to the Liner for later use. (When inserting Inner Liner, check to ensure Serial Number on Serialized Inner Liner matches Serial Number on the shipping container.)
2. Place absorbent pad into the installed Liner.
3. Install the lined box (now the "Container") into the Collection Kiosk.
4. Immediately document installation of Container (column 3 of the Serialization Tracking Sheet).
5. Store remaining spare kits securely for future use.
6. Lock bottom door and unlock top door to begin CDTB collection.

NOTE: All direct contact with the unsealed Consumer Drug Take-Back liner must be performed by two authorized individuals - See (21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75)

PREPARING YOUR CONTAINER FOR SHIPPING

Note: The total weight of the Container ready for shipping MAY NOT EXCEED 66 POUNDS IN WEIGHT.

1. Unlock and open bottom door.
2. Remove full Container from Collection Kiosk. DO NOT sort, count or inventory pharmaceuticals or touch contents of Liner prior to sealing.
3. Immediately seal the Serialized Inner Liner by gathering the top of the Liner, bending the gathered portion at the halfway point and folding the top half alongside the bottom half. For extra security, bend the gathered portion at the halfway point a 2nd time. While folding Liner, keep Serial Number on Liner visible. Securely cinch the provided Black Zip Tie around both halves of the gathered portion of the Liner to secure the top. Ensure that the zip tie is completely above the exposed end of the top half of the gathered portion and that the zip tie is fully tightened. This will provide an airtight seal at the open end of the Liner to prevent leakage of any trace liquids that may be inside. See next page for illustration.
4. Close and tape the box top. Seal the middle seam and both outside seams. Leave no untaped spaces along the seams and no less than 3 inches of tape overhang on each side. We recommend 2 strips of tape across the top seam and 2 strips of tape over the edge seams and 2 strips of tape across the top of the container placed diagonally. See illustration of taping method above.
5. Document removal of Container (in column 4 of Serialization Tracking Sheet).
6. Store the sealed Container in a secure location until shipped.

SHIPPING AND RECORD KEEPING

Note: Container is pre-labeled and ready to return. The marking requirements of 49 CFR 172.301(c) do not apply. The container shall not contain any markings to indicate that the contents contain controlled substances.

1. Ship in accordance with the DOT Special Permit. Container comes pre-paid and pre-labeled for shipping.
2. Complete column 5 on the Serialization Tracking Sheet. The completed Serialization Tracking Sheet is a record of Liner Events and should be filed in accordance with DEA guidelines. Schedule a pickup on <https://www.fedex.com/grd/rpp/rppRequest.do> and fill out the necessary information. Tracking ID will be located on the shipping label. Enter the required pick up information for your pharmacy. Select "Business" under Pick Up Type. FedEx doesn't pick up the same day, please choose the following business day for Pickup Date. Fill in the rest of the information and under "Special Instructions", please direct FedEx to where the package will be located exactly in the pharmacy. Finally, click "Schedule Pickup" and record the tracking information.
3. Maintain a copy of the completed Serialization Tracking Sheet in your files for at least 2 years (at the collector's registered location). Refer to 21 CFR § 1304.04(a).
4. Inmar will maintain your modified Form 41 noting destruction date and time on file and will provide it to you upon request.

inmar.com • 800-350-0396, Option 5 (Mon-Fri 8am-5pm EST) • take-back@inmar.com

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QUICK STEPS

TO START

- 01** Install the Consumer Drug Take-Back Kiosk per DEA guidelines.
- 02** Properly tape container at bottom.
- 03** Place Serialized Inner Liner inside with top folded over container flaps.
(When inserting Serialized Inner Liner, check to ensure Serial Number on Inner Liner matches Serial Number on the shipping container.)
- 04** Place absorbent pad in bottom of Serialized Inner Liner.
- 05** Document the installation of the container on the Serialization Tracking Sheet.
- 06** Install container inside Consumer Drug Take-Back kiosk.
- 07** Lock bottom door and unlock top door to begin drug take-back collection.

TO CLOSE

- 01** Open bottom door.
- 02** Remove full container, total weight of container **may not exceed 66lbs in weight.**
- 03** Ensure the Serial Number is visible before using a zip tie to secure Serialized Inner Liner bag top.
- 04** Document the removal of the container on the Serialization Tracking Sheet.
- 05** Properly tape container at top.
- 06** Container is pre-labeled for return shipment.
- 07** Schedule pickup with FedEx.

NOTE: All direct contact with the unsealed Consumer Drug Take-Back liner must be performed by two authorized individuals - See (21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75)

HOW TO SEAL THE LINER TO PREPARE FOR SHIPPING



- 01**
Immediately seal the Serialized Opaque Liner by gathering the top of the Liner.



- 02**
Bend the gathered portion at the halfway point and fold the top half alongside the bottom half.



- 03**
Repeat Step 2 - Again bend the gathered portion at the halfway point and folding the top half alongside the bottom half.



- 04**
Cinch and fully tighten the provided Black Zip Tie around both halves of the gathered portion of the Liner to secure the top.

Figure(s) 7: Steps to Start Document



COMMERCE ACCELERATED.



FAQS FOR CONSUMER DRUG TAKE-BACK

CONSUMER DRUG TAKE-BACK CLIENT SERVICE TEAM

take-back@inmar.com
(800) 350-0396 Option 5
Mon-Fri 8am - 5pm EST

[INMAR.COM/SOLUTIONS](https://inmar.com/solutions)

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WHAT TO EXPECT AS A NEW INMAR CONSUMER DRUG TAKE-BACK PROGRAM CLIENT



1. You will receive a “welcome” email from take-back@inmar.com. This email will include “Steps to Start,” a Consumer Drug Take-Back Serialization Tracking Sheet and Kiosk Installation Instructions.



2. You will receive your CDTB kiosk and the collection container supplies via separate shipments within 5-7 business days after returning the Agreement. The collection container supplies should allow you to operate your program for three months.



3. Be sure to install your kiosk in strict accordance with instructions provided to help ensure you remain compliant with the Secure and Responsible Drug Disposal Act.



4. Prepare and install the collection container according to instructions provided. Track the serialized inner liner from receipt to return on the Serialization Tracking Sheet.



5. Schedule a pickup on FedEx.com for container collection. When Inmar receives your second returned container, we will send you another three-month supply of collection containers, liners and zip ties. See Question 10 for more details.

Note: Two pharmacy personnel are required to install, remove, store and transfer the corrugate collection container.

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FREQUENTLY ASKED QUESTIONS

Installation / Removal

Question	Answer
1 How is the kiosk installed?	The kiosk must be affixed to a wall or bolted to the floor for compliance with the Responsible Disposal Act. Inmar provides a printed guide for easy installation.
2 Where are the keys located for the kiosk?	The keys are located in the top bin of the kiosk. Please note there are two sets of keys provided for each lock. We suggest these duplicates be immediately separated and each set stored in a safe place.
3 If I need replacement keys, where is the lock number located?	Each lock has a lock number printed on the outside of the lock. When ordering replacement keys, you will need to reference the kiosk PC number which is located on the inside left of the drop-door.
4 When should I ship the collection container to Inmar?	Full containers should be shipped immediately after the inner liner is sealed and packaged for shipping. The container is sent to you already prepared with a prepaid FedEx shipping label.
5 How will I know when the collection container is full?	The drop-door has an extended tongue that lowers down into the container when the drop-door is closed. When the product builds to a certain height, the door will have some resistance in operation. This will indicate it is time to change the container.
6 Where is the serial number located?	The inner liner is serialized and the outside of the cardboard shipping container is serialized. These serial numbers match and are packaged as a kit. Therefore, it is critical that the pieces of the kit stay together throughout usage and return shipping.

Installation / Removal Continued

Note: Two pharmacy personnel are required to install, remove, store and transfer the corrugate collection container.

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Question	Answer
7 Do I need to wait until the shipping company is on-site for pickup before I change the container?	As the pickup is standard FedEx, most of our customers change the container and then call FedEx. Please be aware that the DEA requires that the sealed container be held in the controlled substances area during the time between liner removal and pickup.
8 When ordering multiple kiosks, is it required that each kiosk be shipped to the location where they will be installed or can they be shipped to a central location and then transported?	The metal kiosks can be shipped to whatever location you choose. The supplies are shipped separately from our facility in Grand Prairie, TX. It will be important to notify your staff to be on the lookout for these supplies, so they are not inadvertently discarded.
9 How do I order more collection containers?	Upon receipt of your second returned container, Inmar will automatically send you a supply kit for your next three returns. If you need additional supplies or if it has been 4 weeks since you've shipped your second container, please contact Inmar via the email address or phone number listed below.
10 How do I schedule a pickup with FedEx?	Go to https://www.fedex.com/grd/rpp/rppRequest.do and fill out the necessary information. Tracking ID will be located on the shipping label. Enter the required pick up information for your pharmacy. Select "Business" under Pick Up Type. FedEx doesn't pick up the same day, please choose the following business day for Pickup Date. Fill in the rest of the information and under "Special Instructions", please direct FedEx to where the package will be located exactly in the pharmacy. Finally, click "Schedule Pickup" and record the tracking information.

Compliance / Regulatory

Question	Answer
----------	--------

Note: Two pharmacy personnel are required to install, remove, store and transfer the corrugate collection container.

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11	Is there a statement from the DEA allowing for video monitoring of the kiosk?	There is no statement allowing video surveillance. However, the regulations state that regular monitoring by employees is required. This is the exact text from the Regulation Part 1317 Subpart B (1317.75 2(i)): "(i) At a hospital/clinic: A collection kiosk shall be located in an area regularly monitored by employees, and shall not be located in the proximity of any area where emergency or urgent care is provided." VIDEO MONITORING IS NOT ALLOWED IN CALIFORNIA (not part of DEA regulation).
12	Are the items collected considered medical waste?	Household pharmaceuticals collected by take-back programs are not considered medical waste and, therefore, not subject to EPA RCRA rules. The items collected are considered household waste as long as the take-back program rules are followed. That is, no sharps, non-pharmaceuticals, etc. allowed in the kiosks.

Compliance / Regulatory Continued

Question	Answer	
13	What should the pharmacist do if they see someone put a "not allowed" substance or item in the kiosk?	Those responsible for monitoring the kiosk should do their best to keep this from occurring. However, the DEA specifies opening the inner liner is not allowed.
14	Can non-controlled medications and controlled substances be placed in the LifeInCheck Consumer Drug Take-Back kiosk?	Yes. Comingling of controlled and non-controlled substances is allowed in the take-back kiosk.
15	If a patient asks the pharmacist to place their medications in the kiosk, can they do so?	With an exception for personnel in a long-term care facility, the drug owner or a member of their household are the only persons allowed to place items in the take-back kiosk.
16	Where can I find information on DEA regulations?	You can access links for DEA registrants, LTCFs and more here: https://www.deadiversion.usdoj.gov/drug_disposal/index.html .
17	Are there any regulations limiting the number of keys I can replicate for these units?	The DEA does not specify anything regarding the keys, only that the kiosk is secure, monitored and that two staff members are present when it is opened.

Marketing / Promotion

Note: Two pharmacy personnel are required to install, remove, store and transfer the corrugate collection container.

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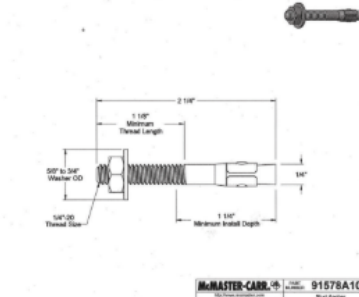
Question	Answer
18 Can the pharmacy add a logo to, or brand, the kiosk?	The magnet provided by Inmar must be placed on the front door of the kiosk. The sides can be used for your logo/brand. If the full-price subscription was purchased, then the pharmacy can place a logo/brand on the sides or front.
19 Are there marketing materials available to help me promote my take-back program?	Please contact Inmar for the latest marketing materials. These include signage, social media copy and images as well as language for press releases and ads.
20 What do I do if my kiosk is damaged?	If you find your kiosk is damaged upon delivery, please reject delivery. If your kiosk is damaged after delivery or installation, please reach out to take-back@inmar.com for assistance. In both matters, please take pictures to document damage.
21 How would I retain weight information for my returns or form 41 requests?	Please direct all requests to take-back@inmar.com .

Note: Two pharmacy personnel are required to install, remove, store and transfer the corrugate collection container.

Consumer Drug Take-Back Client Service Team • Take-Back@inmar.com
 (800) 350-0396 Option 5 • Mon - Fri 8am-5pm EST

Figure(s) 2: FAQs

INSTALLATION INSTRUCTIONS



ANCHOR FOR CONCRETE FLOOR

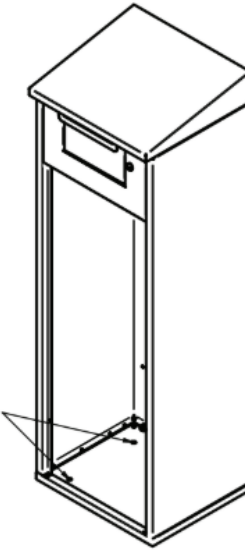
McMASTER-CARR.

Flathead Wood Screws for Wood

1/4\" data-bbox="370 210 500 350"/>

SCREW FOR WOOD FLOOR

DATE	SYN	REVISIONS RECORD	AUTH	DR	CK
07/26/2017	A	RELEASED FOR PRODUCTION	MM	RQ	



Use four clearance holes in bottom for securing cabinet to floor.



FIGURE 1

INSTALLATION

STEP 1: PLACE CABINET IN PERMANENT LOCATION

STEP 2: USING THE CABINET BASE AS A TEMPLATE, MARK FLOOR USING CLEARANCE HOLES AS SHOWN IN FIGURE 1

STEP 3: DRILL HOLES FOR FLOOR SUBSTRATE

Figure 3: Installation Instructions

DRUG DISPOSAL SERIALIZATION TRACKING SHEET INNER LINER TRACKING FORM



Size of Liner:

Serialization Tracking Sheet should be validated by 2 authorized individuals - See 21 CFR §1317.35

[illegible]

Instructions: Each Inner Liner (container) will bear a permanent, unique identification number to enable tracking on the Inner Liner form. Columns 1 and 2 are to be completed upon receipt of Inner Liner. Column 3 is to be completed upon installation of the container into the collection receptacle. Column 4 is to be completed upon removal of the container from the collection receptacle. Column 5 is to be completed if the Inner Liner is removed from the receptacle and placed in storage before being shipped. Column 6 should be completed when the inner liner is shipped for destruction. Maintain a copy of the completed "Inner Liner form" and other records, as applicable, on file at the collector's registered location for at least 2 years.

The purpose of this form is to document the use of the Inner Liner throughout a collection event. Although proper use of this form is intended to help the collector meet record keeping requirements, requirements may vary based on the registrant location. It is the responsibility of each registered collector to understand and comply with all federal, state and local regulatory requirements pertaining to take-back pharmaceuticals applicable at the collector's registered location. The Inner Liner form is not a DEA Form 41.

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Figure 4: Serialized Inner Liner Tracking Form for Pharmacy

DRUG DISPOSAL SERIALIZATION TRACKING SHEET INNER LINER TRACKING FORM



Size of Liner:

Serialization Tracking Sheet should be validated by 2 authorized individuals -
See 21 CFR §1317.35

Name of Collecting Law Enforcement Agency		Address of Law Enforcement Agency		Kiosk Serial Number				
				Record your key codes if serial number is not available				
Address of Reverse Distributor/Disposal Site				Reverse Distributor/Disposal Site DEA #				
1 SERIAL NUMBER	2 Date Liner Acquired (1 Signature)	3 Date Liner Installed (2 Names & Signatures)		4 Date Liner Removed (2 Names & Signatures)		5 Date Transferred to Storage (2 Names & Signatures)	6 Date Shipped/Fedex Tracking # (2 Names & Signatures)	
Ex: 32587	4/26/25 <i>John Jones</i>	John Jones <i>John Jones</i>	Sally Smith <i>Sally Smith</i>	John Jones <i>John Jones</i>	Sally Smith <i>Sally Smith</i>	4/26/25 <i>John Jones</i> <i>Sally Smith</i>	John Jones <i>John Jones</i>	Sally Smith <i>Sally Smith</i>

Instructions: Each Inner Liner (container) will bear a permanent, unique identification number to enable tracking on the Inner Liner form. Columns 1 and 2 are to be completed upon receipt of Inner Liner. Column 3 is to be completed upon installation of the container into the collection receptacle. Column 4 is to be completed upon removal of the container from the collection receptacle. Column 5 is to be completed if the inner liner is removed from the receptacle and placed in storage before being shipped. Column 6 should be completed when the inner liner is shipped for destruction. Maintain a copy of the completed "Inner Liner form" and other records, as applicable, on file at the collector's registered location for at least 2 years.

The purpose of this form is to document the use of the Inner Liner throughout a collection event. Although proper use of this form is intended to help the collector meet record keeping requirements, requirements may vary based on the registrant location. It is the responsibility of each registered collector to understand and comply with all federal, state and local regulatory requirements pertaining to take-back pharmaceuticals applicable at the collector's registered location. The Inner Liner form is not a DEA Form 41.

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Figure 5: Serialized Inner Liner Tracking Form for Law Enforcement

DRUG DISPOSAL SERIALIZATION TRACKING SHEET INNER LINER TRACKING FORM



Size of Liner:

Serialization Tracking Sheet should be validated by 2 authorized individuals -
See 21 CFR §1317.80

Name of Collecting Pharmacy	Address of Collecting Pharmacy	Kiosk Serial Number
		Record your key codes if serial number is not available
Name of Long-Term Care Facility	Address of Long-Term Care Facility	LTCF Supervisor Name
Collecting Pharmacy DEA Reg. #	Address of Reverse Distributor/Disposal Site	Reverse Distributor/Disposal Site DEA #

1 SERIAL NUMBER	2 Date Liner Acquired (1 Signature)	3 Date Liner Installed (2 Names & Signatures)	4 Date Liner Removed (2 Names & Signatures)	5 Date Transferred to Storage (2 Names & Signatures)	6 Date Shipped/Fedex Tracking # (2 Names & Signatures)
Ex: 32587	4/26/25 <i>John Jones</i>	4/26/25 John Jones <i>John Jones</i> Sally Smith <i>Sally Smith</i>	4/26/25 John Jones <i>John Jones</i> Sally Smith <i>Sally Smith</i>	4/26/25 John Jones <i>John Jones</i> Sally Smith <i>Sally Smith</i>	4/26/25 - # 1234 5678 9000 John Jones <i>John Jones</i> Sally Smith <i>Sally Smith</i>

Instructions: Each Inner Liner (container) will bear a permanent, unique identification number to enable tracking on the Inner Liner form. Columns 1 and 2 are to be completed upon receipt of Inner Liner. Column 3 is to be completed upon installation of the container into the collection receptacle. Column 4 is to be completed upon removal of the container from the collection receptacle. Column 5 is to be completed if the inner Liner is removed from the receptacle and placed in storage before being shipped. Column 6 should be completed when the inner liner is shipped for destruction. Maintain a copy of the completed "Inner Liner form" and other records, as applicable, on file at the collector's registered location for at least 2 years.

The purpose of this form is to document the use of the Inner Liner throughout a collection event. Although proper use of this form is intended to help the collector meet record keeping requirements, requirements may vary based on the registrant location. It is the responsibility of each registered collector to understand and comply with all federal, state and local regulatory requirements pertaining to take-back pharmaceuticals applicable at the collector's registered location. The Inner Liner form is not a DEA Form 41.

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Figure 6: Serialized Inner Liner Tracking Form for Long Term Care Facility

CALIFORNIA

CALIFORNIA BOP REQUIRES EACH ENTITY THAT WILL BE HOSTING A CONSUMER DRUG TAKE-BACK RECEPTACLE PROGRAM TO DO THE FOLLOWING THINGS:

- 1 Only California-licensed pharmacies, hospitals/clinics with onsite pharmacies, and drug distributors (licensed wholesalers and third-party logistics providers) who are registered with the DEA as collectors and licensed in good standing with the board may host a pharmaceutical take-back receptacle as authorized.
- 2 Update [DEA Registration to Collector Status](#).
- 3 Notify the board of the take back receptacle program within 30 days of [installation of the take back receptacle](#). The board notification is made on the CA BOP website Installation of Drug Take-Back Collection Receptacle. Simply click the link and fill out the electronic form. If a pharmacy chain has more than one location hosting collection receptacles then each location must be registered independently. Discontinuation of participation in a collection receptacle program must also be provided to the board within 30 days of ceasing use.
- 4 Pharmacies must also notify the board, at the time of their annual renewal of their pharmacy license, a list of all locations where collection receptacles are located.
- 5 Note that full inner liners may not be stored in excess of 14 days on-site from the time the full liner is removed from the kiosk.

LONG-TERM CARE FACILITIES

- Only Skilled Nursing Facilities are permitted to host collection receptacles; Assisted Living Facilities are prohibited from using kiosks in California state, but may use mail-back programs.
- Consultant pharmacy collectors must ensure all addresses where they manage kiosks are listed on the DEA Collector Registration.

REGULATORY RESOURCES

[§ 1776 of Article 9.1 of Division 17 of Title 16 of the California Code of Regulations as follows:](#)

[Section 1776 Prescription Drug Take-Back Services: Authorization](#)

[CCR Title 14 Division 7 Chapter 11 Article 4 - Pharmaceutical and Sharps waste Stewardship Program](#)

[CA SB 212 Pharmaceutical and Sharps Waste Stewardship](#)

[CA Board of Pharmacy Drug Take-Back Website](#)

[CA Skilled Nursing Facility Regulations](#)

Figure 7: DEA Collector State Registration Requirements



COLLECTION CONTAINER VISUAL INSTRUCTIONS

CONSTRUCTION, INSTALLATION, REMOVAL AND SHIPPING OF COLLECTION CONTAINER

CALIFORNIA GUIDELINES

Questions: Contact Consumer Drug Take-Back
Client Service Team take-back@inmar.com
1-800-350-0396 Option 6, Mon-Fri 8am-5pm EST



KIT CONTENTS

Each shipment contains 3 individually packaged kits with unique components to each kit.
DO NOT rearrange contents between kits.

THE KIT:

- 1 The kit will arrive in a package similar to this.
- 2 The kit will include three numbered and pre-labeled boxes.



Each kit contains one of each of the following items:

- 1 Zip tie
- 2 Absorption pad
- 3 Inner liner
- 4 Numbered and pre-labeled box



IMPORTANT:
FOR EVERY SHIPMENT – SERIAL NUMBER ON INNER LINER & SERIAL NUMBER ON CARDBOARD CONTAINER MUST MATCH.

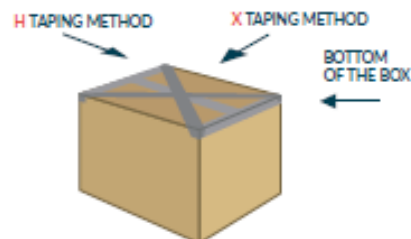
NOTE: ALL DIRECT CONTACT WITH THE CONSUMER DRUG TAKE-BACK CONTAINER SHOULD BE PERFORMED BY TWO PHARMACY PERSONNEL.

KIT INSTRUCTIONS – INSTALLING A NEW COLLECTION CONTAINER

- 1 Document the serial number and receipt of each inner liner on the Drug Disposal Serialization Tracking Sheet.
- 2 Close and tape the box bottom. Seal the middle seam and both outside seams. Leave no un-taped spaces along the seams. We recommend 1 strip of tape across the bottom seam, 2 strips of tape over the edge seams and 2 strips of tape across the bottom of the box placed diagonally. See illustration to right.



DRUG DISPOSAL SERIALIZATION TRACKING SHEET (PHED) UNCL TRACKING FORM									
Name of Institution/Pharmacy		Address (Street, City, State, ZIP)		Phone Number		Email Address		Date of Installation	
1	2	3	4	5	6	7	8	9	10
Serial Number	Inner Liner	Outer Liner	Inner Liner	Outer Liner	Inner Liner	Outer Liner	Inner Liner	Outer Liner	Inner Liner
11	12	13	14	15	16	17	18	19	20
11	12	13	14	15	16	17	18	19	20



- 3 Place inner liner into the box and fold excess material at top over box flaps.





KIT INSTRUCTIONS – INSTALLING A NEW COLLECTION CONTAINER

- 4 Tape the zip tie to the inside of the door for later use.



- 5 Place absorbent pad into the installed inner liner.



- 6 Install the lined box (now the "Container") into the collection kiosk.





KIT INSTRUCTIONS – INSTALLING A NEW COLLECTION CONTAINER

- 7** Immediately document installation of Container on the Drug Disposal Serialization Tracking Sheet.

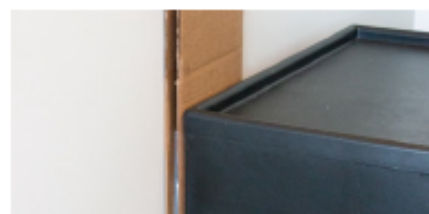


The form is titled "DRUG DISPOSAL SERIALIZATION TRACKING SHEET" and includes logos for INMAR and VERIDEX. It contains a table with columns for "Kit ID", "Kit Status", "Kit Location", "Kit Date", "Kit Time", "Kit User", "Kit Description", "Kit Status", "Kit Date", "Kit Time", "Kit User", and "Kit Description". The table is currently empty.

- 8** Lock the bottom door and unlock the drop door at the top of the kiosk to begin drug disposal collection.



- 9** Store remaining spare kits securely for future use.



- 10** Use the Drug Disposal Serialization Tracking Sheet to document all "inner liner events."



The form is titled "DRUG DISPOSAL SERIALIZATION TRACKING SHEET" and includes logos for INMAR and VERIDEX. It contains a table with columns for "Kit ID", "Kit Status", "Kit Location", "Kit Date", "Kit Time", "Kit User", "Kit Description", "Kit Status", "Kit Date", "Kit Time", "Kit User", and "Kit Description". The table is currently empty.



NOTE: ALL DIRECT CONTACT WITH THE CONSUMER DRUG TAKE-BACK CONTAINER SHOULD BE PERFORMED BY TWO PHARMACY PERSONNEL.

KIT INSTRUCTIONS – REMOVING AND SEALING A FULL COLLECTION CONTAINER

Note: The total weight of the Container ready for shipping may not exceed 66 pounds.

- 1** Unlock and open bottom door.



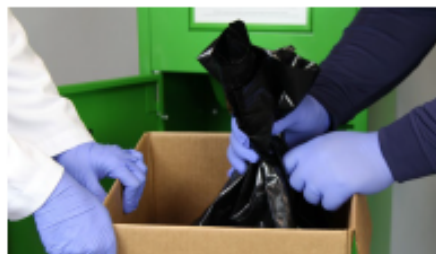
- 2** Remove full Container from collection kiosk. **DO NOT** sort, count or inventory pharmaceuticals or touch contents of inner liner prior to sealing.





KIT INSTRUCTIONS – REMOVING AND SEALING A FULL COLLECTION CONTAINER

- 3 Immediately seal the inner liner by gathering the top of the liner.
- 4 Bend the gathered portion at the halfway point and fold the top half alongside the bottom half.
- 5 Repeat Step 4 - Again bend the gathered portion at the halfway point and fold the top half alongside the bottom half.



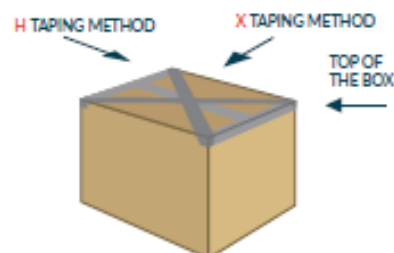


KIT INSTRUCTIONS – REMOVING AND SEALING A FULL COLLECTION CONTAINER

- 6** Cinch and fully tighten the provided zip tie around both halves of the gathered portion of the liner to secure the top.



- 7** Close and tape the box top. Seal the middle seam and both outside seams. Leave no un-taped spaces along the seams. We recommend 1 strip of tape across the top seam, 2 strips of tape over the edge seams and 2 strips of tape across the top of the Container placed diagonally. See illustration to right.





KIT INSTRUCTIONS – REMOVING AND SEALING A FULL COLLECTION CONTAINER

- 8** Document removal of Container on the Drug Disposal Serialization Tracking Sheet.

[illegible]

- 9 Store the sealed Container in a secure location until shipped. The Container is pre-labeled for shipping. Document the shipping of the Container on the Drug Disposal Serialization Tracking Sheet.

[illegible]



PLEASE NOTE:

**Your cardboard container is
pre-labeled for shipping.
This label is pre-paid with
FedEx and must not be copied.**

**Additional charges may apply
for non-compliance.**

**Questions: Contact Consumer Drug Take-Back
Client Service Team take-back@inmar.com
1-800-350-0396 Option 6, Mon-Fri 8am-5pm EST**

Figure(s) 8: Collection Container Visual Instructions. Note: This information is provided in video format on the [Collector Resources](#) page as well titled 'Inmar Drug Disposal Collection Container Training Video'.

Appendix G: Educational & Sample Promotional Materials

PROTECT YOUR FAMILIES, COMMUNITIES, AND THE ENVIRONMENT

SAFELY DISPOSE OF UNUSED MEDICINES

WHAT SHOULD YOU DO WITH YOUR EXPIRED OR UNWANTED MEDICINES

There are a number of ways to dispose of expired or unwanted medications.

Go to www.medtakebackmarin.org to learn more.



CONVENIENT
KIOSK
LOCATIONS



MAIL-BACK



TAKE-BACK
EVENTS

For more information about the program, go to www.medtakebackmarin.org or call 844-633-7765




WHY IS SAFE DRUG DISPOSAL IMPORTANT FOR PUBLIC HEALTH?

Proper disposal of unused drugs saves lives and protects the environment.

- Unused or expired prescription medications can lead to accidental poisoning, overdose, and abuse.
- Unused prescription drugs thrown in the trash can be retrieved and abused or illegally sold.
- Unused drugs that are flushed contaminate the water supply.



PROTECT YOUR FAMILIES, COMMUNITIES, AND THE ENVIRONMENT

SAFELY DISPOSE OF UNUSED MEDICINES

BEFORE DISPOSAL CHECK THE PACKAGE

If there are specific instructions for disposal on the label, package or package insert, please follow those instructions.

DISPOSAL OPTIONS



CONVENIENT KIOSK DROP OFF LOCATIONS
To find drug disposal kiosk drop-off sites in your area, visit www.medtakebackmarin.org



MAIL-BACK ENVELOPES
Mail-Back Services for Unwanted Medicines. Visit the Mail-Back section of www.medtakebackmarin.org to order a Mail-Back Package.



TAKE-BACK EVENTS
Local Take-Back events offer residents a free and convenient way to dispose of expired or Unwanted Medicines. Visit the Take-Back Events section of the DEA site at takebackday.dea.gov for information on events in your area.

For more information about the program, go to www.medtakebackmarin.org or call 844-633-7765



WHAT CAN YOU DISPOSE OF IN A KIOSK OR MAILBACK ENVELOPE?



ACCEPTED:
Medications in any dosage form, except for those listed below, in their original container or sealed.*
*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging



NOT ACCEPTED:
Herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.



This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of Inmar Intelligence or the Producers participating in the Inmar Intelligence (Source: U.S. Food and Drug Administration) Product Stewardship Plan
ICT3263 CDTB 05222023

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ICT3263 CDTB 05222023

Figure(s) 1 - Educational Brochure - English

PROTEJA A SUS FAMILIAS, A SUS COMUNIDADES Y AL MEDIO AMBIENTE

DESECHE DE FORMA SEGURA LOS MEDICAMENTOS NO UTILIZADOS

QUÉ DEBE HACER CON LOS MEDICAMENTOS VENCIDOS O NO DESEADOS

Hay varias formas de desechar los medicamentos vencidos o no deseados.

Visite www.medtakebackmarin.org para obtener más información.



UBICACIONES
CONVENIENTES DE LOS
QUIOSCOS



DEVOLUCIÓN
POR CORREO



EVENTOS DE
DEVOLUCIÓN

Para obtener más información sobre el programa, visite www.medtakebackmarin.org o llame al teléfono 844-633-7765




¿POR QUÉ ES IMPORTANTE EL DESECHO SEGURO DE LOS MEDICAMENTOS PARA LA SALUD PÚBLICA?

Desechar como es debido los medicamentos no usados salva vidas y protege el medioambiente.

- Los medicamentos recetados no utilizados o vencidos pueden provocar intoxicaciones accidentales, sobredosis y abuso.
- Los medicamentos recetados no utilizados que se tiran a la basura pueden recuperarse y ser objeto de abuso o venta ilegal.
- Los medicamentos no utilizados que se tiran por el desagüe contaminan el suministro de agua.

PROTEJA A SUS FAMILIAS, A SUS COMUNIDADES Y AL MEDIO AMBIENTE

DESECHE DE FORMA SEGURA LOS MEDICAMENTOS NO UTILIZADOS

ANTES DE DESECHAR REVISE EL ENVASE

Si hay instrucciones específicas para desechar el producto en la etiqueta, en el envase o en el prospecto, siga esas instrucciones.

OPCIONES PARA DESECHAR EL PRODUCTO

UBICACIONES CONVENIENTES DE LOS QUIOSCOS PARA DEJAR PRODUCTOS

Para encontrar las ubicaciones en su zona de los quioscos para dejar medicamentos a desechar, visite www.medtakebackmarin.org

SOBRES DE DEVOLUCIÓN POR CORREO

Servicios de devolución por correo de medicamentos no deseados. Visite la sección de devolución por correo de www.medtakebackmarin.org para pedir un paquete de devolución por correo.

EVENTOS DE DEVOLUCIÓN

Los eventos locales de devolución de productos ofrecen a los residentes una forma cómoda y gratuita de desechar los medicamentos vencidos o no deseados. Visite la sección de Eventos de devolución en el sitio web de la Agencia Antidrogas de los Estados Unidos (DEA, por sus siglas en inglés) en takebackday.dea.gov para obtener información sobre los eventos en su zona.

¿QUÉ PUEDE DESECHAR EN UN QUIOSCO O EN UN SOBRE DE DEVOLUCIÓN POR CORREO?




SE ACEPTAN:

Medicamentos en cualquier forma de dosificación, excepto los que se enumeran a continuación, en su envase original o sellados.*

*Si transfiere los medicamentos a una bolsa sellada, asegúrese de reciclar todos los envases sobrantes.



NO SE ACEPTAN:

Remedios a base de hierbas, vitaminas, suplementos, cosméticos, otros productos de cuidado personal, dispositivos médicos, baterías, termómetros que contengan mercurio, objetos punzantes y drogas ilícitas.



Este material se ha proporcionado con el fin de cumplir con la legislación y no refleja necesariamente las opiniones de Inmar Intelligence ni de los fabricantes que participan en el Plan de Manejo de Productos de Inmar Intelligence (Fuente: Administración de Medicamentos y Alimentos de los Estados Unidos).

ICT3263 CDTB 05222023

Este material se ha proporcionado con el fin de cumplir con la legislación y no refleja necesariamente las opiniones de Inmar Intelligence ni de los fabricantes que participan en el Plan de Manejo de Productos de Inmar Intelligence (Fuente: Administración de Medicamentos y Alimentos de los Estados Unidos).

ICT3263 CDTB 05222023

Figure(s) 2 - Educational Brochure - Spanish

HAVE UNWANTED MEDICATIONS AT HOME?



**SAFELY DISPOSE OF UNWANTED
MEDICATIONS AT HOME BY ORDERING
A FREE MAIL-BACK DISPOSAL PACKAGE
USING THE QR CODE PROVIDED.**

There are three different types of disposal packages

1. Medication Envelopes

You can combine controlled and non-controlled medications in the same envelopes.

2. Inhaler Envelopes

For use with partially used or unused auto-injector devices.

3. Auto-Injector Containers

Ensure the container is sealed and closed prior to mailing back.

KEEP IN MIND!

Labels on original containers can stay.
Remove meds from recyclable packages before mailing.
Mail-backs are sent discreetly with prepaid postage.
No limit on orders.



Medication Return Envelopes Available Here!

Dispose of unused and unwanted
medication from the comfort
of your home.

Grab a Take-Home Medication Return Envelope Today!

(See our mail-back display for more information.)



Figure(s) 3 - Sample Standard Mail-Back Distribution Site Promotional Signage



Figure(s) 4 - Examples of Digital Media Campaigns

EVERY DAY IS CONSUMER DRUG TAKE-BACK DAY

Working together to protect
our families, communities
and environment



EVERY 5 MINUTES

an American dies of
an overdose*

*cdc.gov



16 MILLION

People in the U.S. over the age
of 12 have misused medications
at least once in the past year.*

*NIDA



47% OF PEOPLE

who misuse prescription pain
relievers receive, buy, or take
them from a friend or relative.*

*samhsa.gov

HOW IT WORKS

- 01** Get a free envelope from the counter display at your local mail-back site.
- 02** Seal your unused or unwanted medications inside the envelope
- 03** Mail the prepaid envelope through the United States Postal Service (USPS)



**Safely dispose of
your unwanted
medications
for free!**

Go to **medtakebackmarin.org**
or call **844-482-5322**
to find a kiosk near you or
request mail-back services.

To find this material
in additional languages,
scan this QR code





GO TO **MEDTAKEBACKMARIN.ORG**

OR CALL **844-482-5322**

TO FIND A KIOSK NEAR YOU OR REQUEST MAIL-BACK SERVICES.

HOW IT WORKS

- 01 **Pull to open drawer**
Hale para abrir el cajón
- 02 **Place medications inside**
Coloque las medicinas adentro
- 03 **Close the drawer**
Cierre el cajón



**SAFELY DISPOSE OF
YOUR UNWANTED
MEDICATIONS FOR
FREE!**

**¡DESECHE DE FORMA
SEGURA Y GRATUITA LOS
MEDICAMENTOS QUE
NO USE!**



Figure(s) 5: Examples of Direct Mailers



UNUSED MEDS AT HOME? GET RID OF THEM SAFELY FROM THE COMFORT OF YOUR CAR.

Drive-Thru Drop-Off Drug Take-Back Event

Marinwood Fire Department
777 Miller Creek Rd., San Rafael, CA

Saturday, November 16 from 10am - 2pm

Can't make it? Go to medtakebackmarin.org
to find an everyday disposal location near you!

Figure(s) 6: Sample Event Promotional Mailers

20 marj.com | Section A | Sunday, November 2, 2025

Jamaicans sent aid in wake of hurricane

By John Myers, Jr.
THE ASSOCIATED PRESS

KINGSTON, Jamaica — Rescuers and aid workers fanned out across Jamaica on Saturday to clean debris, food and water and reach communities still isolated four days after Hurricane Melissa hit the island.

Essential relief supplies are now rolling into hurricane-stricken St. Elizabeth and Westmoreland, most of which had been cut off by fallen concrete posts and trees strewn across roads.

But in some parts, people were forced to dig buckets into rivers, collecting the muddy water for everyday use, while others have been cutting concrete and repairing roads.

In Westmoreland, mangled metal sheets, splintered wooden benches and pieces of furniture littered the coastline. Social Security Minister Pamela Charles Jr. was among several outings of emergency supplies on route to deliver ready-to-eat meals, water, supplies, blankets, medicine and other essentials.

"The priority now is to get help to those who need



Passengers check in at the Norman Manley International Airport in Kingston, Jamaica, on Saturday, the aftermath of Hurricane Melissa. PHOTOS BY MARISA DULACROIX — THE ASSOCIATED PRESS

it," said Charles Jr. during a brief stop on route to Black River for the first time with long-awaited relief supplies. Prime Minister Andrew Holness had declared Black River a disaster zone and said the town will have to be rebuilt.

The Jamaica Defense Force (JDF) set up a satellite disaster relief site at the Lagoon community center near Black River

where care packages are being distributed to hurricane-stricken residents. Many have been without vital supplies since Tuesday and quickly converged around a JDF truck as word spread that relief supplies were being distributed in the overbearing afternoon sun.

"Everyone is hungry, less right now," Rosemarie Clark said. "Thank you, thank you. I can't say thank

you enough," she said, as she accepted a package of rice, beans, hardtack, powdered milk, cooking oil and other essentials.

Melissa has left devastation in its wake, snapping power lines and toppling buildings, disrupting food and water distribution and destroying crop fields.

Some people have been walking for miles to reach their goods and to check

on loved ones, as more than 60% of the island remained without power. Helicopters have been dropping food in cut-off communities.

"People are in shock and they're waiting on relief," said World Vision's national director of domestic humanitarian and emergency affairs, Mike Russell, who traveled to the town of Santa Cruz in St. Elizabeth on Friday.

"The biggest needs are clean water, tarps for roof damage, canned proteins, hygiene and cleaning supplies," he said.

On Saturday, the United Nations' World Food Program received 2,000 boxes of emergency food

assistance shipped from Barbados, to be distributed in shelter and in the most-affected communities in the St. Elizabeth area.

"They will help meet the needs of 6,000 people for one week," said communications officer for WFP Alison Marshall.

One of the strongest Atlantic hurricanes in landfall, Melissa has been blamed for at least 10 deaths in Jamaica, and it is costly in Haiti.

Health Minister Christopher Tufton recognized

that the death toll in Jamaica was probably higher as many places are still hard to access, but said that it would be unable to speculate.

Tufton also warned about the risk of increased mosquitoes, waterborne diseases and food poisoning. "Please [don't] spoiled food," he said.

Melissa made landfall in southwest Jamaica on Tuesday as a Category 5 hurricane with top winds of 165 mph.

A U.S. regional disaster assistance response team was on the ground after being activated by Secretary of State Marco Rubio earlier this week, the U.S. Embassy in Kingston said.

"The United States stands with Jamaica as they respond to the impacts of the hurricane and remains prepared to swiftly deliver emergency relief items," it said.

Jamaica's Water and Environment Minister Matthew Samuda took to the social media platform X to urge people to find tarpaulins after Melissa tore off pieces of roofs on houses in western Jamaica. X users chimed in to help, indicating where they had extra supplies.

Preliminary charges made in Louvre heist case

By Sylvie Corbel
THE ASSOCIATED PRESS

PARIS — The Paris prosecutor said Saturday that new suspects were handed preliminary charges for their alleged involvement in the crown jewels heist at the Louvre museum, three days after they were arrested by police as part of the sweeping investigation.

Laurie Besson, the prosecutor, said a 27-year-old suspect was charged with the theft by an organized gang and criminal conspiracy. He was known to authorities for previous thefts, the statement said.

The other suspect, a 38-year-old woman, was

accused of being an accomplice. They were both incarcerated.

They both denied involvement, the prosecutor said.

The lawyer for the woman, Adèle Sarratien, told reporters his client is "devastated" because she despises the investigation. She does not understand how she is implicated in any of the elements she is accused of, he said.

Officials said the jewelry stolen in the Oct. 31 heist have not been recovered — a treasure valued at more than \$100 million that includes a diamond-and-emerald necklace Napoleon gave to

a wedding gift, jewelry tied to 19th-century Queens Marie-Amélie and Hortense, and Empress Eugénie's pearl and diamond tiara.

Five people were arrested by police on Wednesday in connection with the case, including one tied to the heist by DNA. That person is suspected of belonging to the team of four who used a freight lift truck to enter the Louvre. The prosecutor did not specify whether the person was among those charged Saturday.

The three others have been released without charges, Besson said. Two earlier suspects, men aged 40 and 39 from France, Scotland and Paris, were

charged this week with theft by an organized gang and criminal conspiracy.

Besson said both gave "partial" statements, and "partially admitted" their involvement. The two are believed to be the men who forced their way into the Apollo Gallery. One was stopped at Charles-de-Gaulle Airport with a one-way ticket to Algeria. His DNA matches a suspect used in the getaway.

Neither suspect nor extensive biographical details about the suspects have been made public. Information about investigations is meant to be secret under French law, in an attempt to prevent police work and to ensure victims' right to privacy, a policy known as "secret d'instruction." Only the prosecutor can speak publicly about developments, and violators can be prosecuted.

Earlier this week, Besson praised an "exceptional mobilization" — about 300 investigators were days in the field, with roughly 50 forensic samples analyzed and 100 arrests made.

The team of four used a freight lift, allowing two of them to force a window and cut into two display cases with gas cutters, before the first fell on two visitors. One injured visitor Paris. Only

the "near-simultaneous" arrival of police and museum security stopped the thieves from torching the lift and destroying several windows, the prosecutor said.

Investigators said there is no sign of the loot. They are set to raid a wider network beyond the five suspects. In a separate case, Interior Minister Laurent Naudin said his people were alerted on Thursday soon after a robbery at a gold

refining laboratory in the city of Lyon during which thieves used explosives. The loot, which was estimated to be worth 12 million euros (\$14.9 million), has been recovered, Naudin said. X

CELEBRATING 250 YEARS OF MILITARY SERVICE

VETERANS DAY

HONORING ALL WHO SERVED
11.11.25

Exhibit Hall
20 Ave of the Flags San Rafael, CA
Doors Open: 9:00AM
Music Starts: 9:30AM
Service Begins: 10:00AM
Please stay and join us for a BBQ after the service

Las Gallinas Non Marching Band
Garbarino Military Vehicles
Golden Gate Barber Shop Choir

OD FREE MARIN

Safely dispose of unwanted or expired medication for FREE at Marlinwood Fire Department.

777 Miller Creek Road, San Rafael, CA
Wednesday, Nov. 5th, 10AM-2PM

All medications accepted;
NO sharps/needles

Can't make it? Go to medtakebackmarin.org to find an everyday disposal location near you!

INMAR intelligence

Figure 7: Event Promotion in Marin Independent Journal

The advertisement features a dark blue background with a blurred image of various pills and capsules. In the top right corner is the INMAR intelligence logo. The main headline is in large, bold, white capital letters. Below it is a paragraph in white text. The next line is another headline in white text. The final line is a call to action in white text, with the website name in yellow.

INMAR
intelligence.

TIME TO CLEAN OUT YOUR MEDICINE CABINET!

Help prevent drug misuse, and protect our
water supply from improper drug disposal.

Safely Dispose of Unused or Expired Medications

Find a disposal location near
you at **safemedicinedrop.com**

Figure 8: Sample Newspaper Advertisement.

EVERY DAY IS CONSUMER DRUG TAKE-BACK DAY



**STOP BY TO SAFELY
DISPOSE OF YOUR UNUSED
OR EXPIRED MEDS**

**51% OF MISUSED PRESCRIPTION
PAIN RELIEVERS ARE GIVEN BY,
BOUGHT FROM OR TAKEN FROM
A FRIEND OR RELATIVE.
(WWW.SAMHSA.GOV)**

**46 MILLION AMERICANS ARE
EXPOSED TO TRACE AMOUNTS
OF MEDICATIONS IN THEIR
DRINKING WATER.
(ASSOCIATED PRESS)**

SAFELY DISPOSE OF YOUR UNUSED OR EXPIRED MEDICATIONS HERE

***For best practice, it is recommended to remove
personal information before using this service.**



LBS. REMOVED!

**Thanks to YOU, our community has safely disposed
of unwanted medication through this take-back box!
Together, we're making a difference in keeping
our community safe and healthy.**

**RETURN YOUR UNUSED
MEDICATIONS HERE**



**SAFELY DISPOSE OF UNUSED
OR EXPIRED MEDICATIONS**

**SAFE DRUG DISPOSAL MAKES
OUR COMMUNITIES AND
ENVIRONMENT SAFER!**



Figure(s) 9: Drop-Off Site Sample Promotional Posters

Appendix H: Program Website

Drug Takeback Program

English ▼

Where to safely drop off your unwanted medicine in Marin County

Use the search function below to find convenient locations with secure disposal drop-off locations or where you can obtain mail-back supplies. Call (844) 4-TAKE-BACK or (844) 482-5322 for more information or to order mail-back supplies.

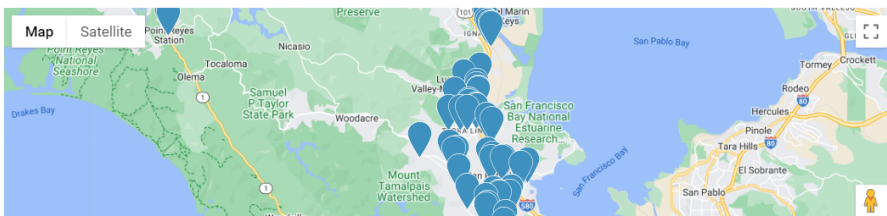
[Find a Location](#)

[Order Mail-Back Supplies](#)



Find Convenient Locations

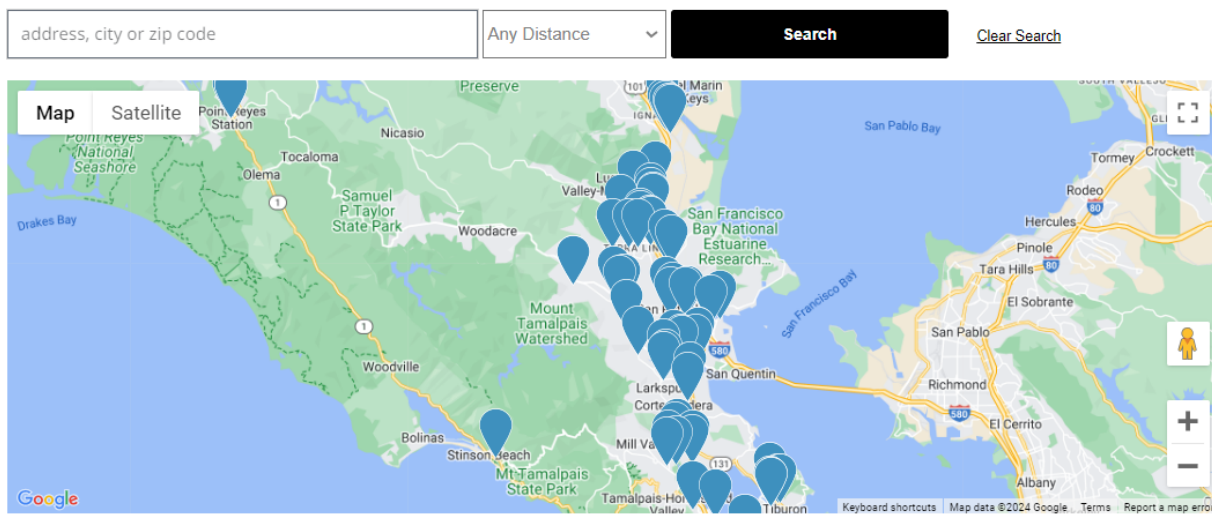
Enter your zip code below, to find convenient locations.



Order Mail-Back Supplies/Learn About Take-Back Events/Get More Information

Click on the buttons below to connect with Marin County's approved drug take-back program operators.

[Order Mail-Back Supplies](#)



Filter Results By:

- ☒ Drop-Off Location ⓘ
 ☒ Mail-Back Supply Location ⓘ

While the listing of participating drop-off and mail-back supply locations is regularly updated, you should confirm, prior to visiting a location, that it will be open when you intend to visit and will be able to accept your medications or provide you with mail-back supplies.

CVS Pharmacy 09370	880 Sir Francis Drake Boulevard San Anselmo, CA 94960	(415) 456-9900	Sunday	10:00 am - 6:00 pm
Drop-off location	 Get Directions (~ 0.58 miles)		Monday	9:00 am - 9:00 pm
			Tuesday	9:00 am - 9:00 pm
			Wednesday	9:00 am - 9:00 pm
			Thursday	9:00 am - 9:00 pm
			Friday	9:00 am - 9:00 pm
			Saturday	10:00 am - 6:00 pm

Figure(s) 1 - Neutral Website Used With Other Program Operator Note: Figures(1) represent the landing page of the neutral website. This webpage is utilized by both Program Operators. When County Residents click on "Order Mail-Back Supplies", they are directed to the Program website for Mailer requests 50% of the time and the other Program Operator's ordering screen 50% of the time to ensure fair distribution amongst Program Operators. Inmar's Program website domain - <https://safemedicinedrop.com/Mail-Back-request-marin-ext/>

Choose your package type

Medicine

How many packages do you need

1

Contact Information

First Name*

Last Name*

Email Address*

Address Line 1*

Address Line 2

City*

CA

ZIP code

☒ Home User
☐ Call Center

Submit

General Delivery is available via USPS. Enter the customer name, GENERAL DELIVERY as Street Address and selected City, State, Zip Code

Inmar provides the following different types of Mail-Back Packages at no charge to residents. All Mail-Back Packages are pre-addressed with prepaid postage. Please submit a separate request for each Mail-Back Package needed or call 1-844-482-5322 for assistance. Inhalers and injectors must be mailed in separate packages and cannot be combined with other unwanted medicines.

[Marin Take Back Events](#)

Figure 2 - safemedicinedrop.com/Mail-Back-request-marin-ext/ - Mail-Back Request Form



- + If you have a medical emergency, contact 911.
- + What is Inmar Intelligence's Consumer Drug Take-Back Program?
- + Why should I dispose of unwanted or unneeded medications in my home?
- + Should I separate my medication from its original packaging?
- + Is this service free?
- + Should I remove my personal information before disposing of my medication?
- + What does Inmar Intelligence trace about me?
- + Is the package I send my medication in opened after I send it?
- + Does Inmar report any patient or personal information?
- + Where else can I find information about the safe disposal of expired or unwanted medicines?
- + I have a question not answered by this website. Is there someone I can contact with a question about the program?
- + What should I do with my unwanted sharps or auto-injectors?

Figure(s) 3 - Frequently Asked Questions (FAQ) Page on www.safemedicinedrop.com

I have a question not answered by this website. Is there someone I can contact with a question about the program?

Please write to us at take-back@inmar.com with any questions.



Get In Touch

If you have any questions, or if you are a pharmacy or retailer and would like to learn more about the LifeinCheck Consumer Drug Take-Back Program, please write to us at take-back@inmar.com.



Figure 4 - Contact Information on www.safemedicinedrop.com

– MEDICINE MAIL-BACK SERVICES

Mail-Back Services for expired or unwanted medicines are available, free of charge, to all residents upon request. Medications in any dosage form, except for those identified as Not Accepted below, in their original container or sealed bag are accepted.

Standard Mail-Back Envelope Distribution Sites may also be available in your area. [Click here](#) to find a convenient location.

NOTE: The following items are not accepted in Standard Mail-Back Envelopes:

- herbal remedies
- vitamins
- supplements
- cosmetics
- other personal care products
- medical devices
- batteries
- mercury-containing thermometers
- inhalers
- used or empty syringes
- sharps and injectors
- illicit drugs

– INHALER MAIL-BACK SERVICES

Mail-Back Services for inhalers are available, free of charge, to all residents upon request.

NOTE: Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

– AUTO-INJECTOR MAIL-BACK SERVICES

Mail-Back Services for pre-filled injector products are available to all residents upon request.

NOTE: Auto-Injector Mail-Back Packages can only be used for pre-filled injector products and cannot be used for inhalers or other types of unwanted medicines or items

EDUCATIONAL MATERIALS: [English](#) | [Español](#) | [Resident and Provider 2023 Survey Results \(County of Marin\)](#)

Survey Results: [Disposal Provider Survey Analysis](#) | [Disposal Resident Survey Analysis](#)

Figure 5 - Educational Materials Location on www.safemedicinedrop.com

Collector Resources

Home > Collector Resources



KIOSK COLLECTOR RESOURCES

[Learn More](#)



MAIL-BACK DISTRIBUTOR RESOURCES

[Learn More](#)



CALIFORNIA SHARPS PROGRAM MAIL-BACK ORDERING PORTAL

[Learn More](#)



SCHEDULE A FEDEX PICK UP

[Learn More](#)

If you want to become an authorized collector, email take-back@inmar.com or call 800-350-0396

Figure 6 - Collector Resources Page - A resource page for Collectors and Standard Mail-Back Distribution Sites. Each “Learn More” button hyperlinks to more information on being a Collector or Standard Mail-Back Distribution Site.